



Trans-Continental Logistics: “We did not want to run into limits in no time.”

At Trans-Continental Logistics (TCL) they have 7 warehouses in Antwerp, within a radius of 400 meters from each other. The logistics service provider focuses on logistics flows that come and go in containers. They offer their customers a total solution, from forwarding to logistics, transport and customs formalities, where all assets are in-house. In this way, TCL can manage and complete all logistics services that are needed for their customers.

With its highly varied customer base and various logistics services, TCL was looking for a WMS that could be flexibly configured, reduces manual actions and evolves with the developments in IT and the organization itself. They found that solution at Elevate-IT.



Trans-Continental Logistics is a logistics service provider that does not focus on just one niche market, but offers a total solution to both manufacturers and forwarders. Because they work for every sector and every chain in that sector, TCL was looking for a flexible WMS that can support these processes effortlessly. The WMS of Elevate-IT turned out to be a hit.

Tim Wouters, Director Operations at TCL: "If you are in a niche market, you can easily determine one or two processes and work with them. But that is precisely our strength: we are flexible. And we want to be able to continue to achieve that in the future."

The search for a future-proof WMS

TCL's previous WMS package was outdated after eight years, says Bart Van Cotthem, Logistics Coordinator at TCL. "We ran up against limits. It still did what it was supposed to do, but we got stuck towards the future."

"To meet customer demands, we had to go through all kinds of detours and lost efficiency," adds Tim. "If you cannot control the processes automatically, there is only room for mistakes."

"We needed a package that is flexible and we wanted to make sure we didn't run into limits in no time."

A new WMS offers new possibilities

"The WMS gives the warehouse employee new possibilities. A warehouse employee must be able to decide for himself while placing and unloading, whether this will take place in the standard warehouse or standard set-up location, or at another location or even in a different warehouse. He can now arrange that perfectly himself," explains Bart.

Tim also agrees that warehouse employees have extra functionalities and possibilities. "Where in the past they always had to pass through the office, they can now arrange things themselves on their mobile device. As a result, the employees in the office have time for other useful things."

Manual actions down, effectiveness up

"All our departments now receive the same real-time data. For example, the warehouse employees always have insight into the exact situation in their scanner," says Tim. "Delays and human errors are therefore reduced."

Improved quality

The quality of the data processed by the scanners via the App Platform is also better, according to Tim. "The processes on the scanners can be defined very flexibly and offer the possibility to build in controls. Moreover, we can take pictures with the scanners. That is all integrated into the process."

"A system for more efficient planning and better monitoring, so that we can respond and adjust quickly."

Rapidity and user-friendliness ensure efficiency

"Both the employees in the office and in the warehouses are positive about the WMS and the scanning screens," says Bart. "The scanning screens are very clear and configurable. Little information is needed to be able to process an order, because a lot of information has already been entered automatically. First unloading and then putting away on location can be done in two steps, but is also possible in one go. Then not everything has to be scanned twice and that is an advantage."

A WMS that tastes for more

The continuity, the possibilities and the solution as a whole give confidence to continue with it, according to Tim. "We know that there are many more possibilities to expand the WMS. This gives us guarantees, regardless of our current activities and target groups that may evolve in the future. It also provides the opportunity to gain an even better insight into all our logistics operations. We will obtain even more transparency about additional provided performances and services, as well as used materials, and so on."

Successful at TCL and promising for you:

- **Optimize your processes.** See what can be done differently and more efficiently with the help of the WMS.
- **Stay in the scope** and do not be tempted during the implementation. You see what is possible in the future, but you should not want to tackle everything at once.
- **Create self-reliance** by knowing and documenting as much as possible. Only if there is no other option, call on the specialists of Elevate-IT.

About TCL

TCL offers the complete range of logistics services. They help their customers with all aspects of warehousing and supply chain management. As a family business, they guarantee quick decisions and a dedicated team that goes the extra mile for its customers.