elevate·it

Transsmart integration

Keep handling- and transport costs under control and inform customers effortlessly.
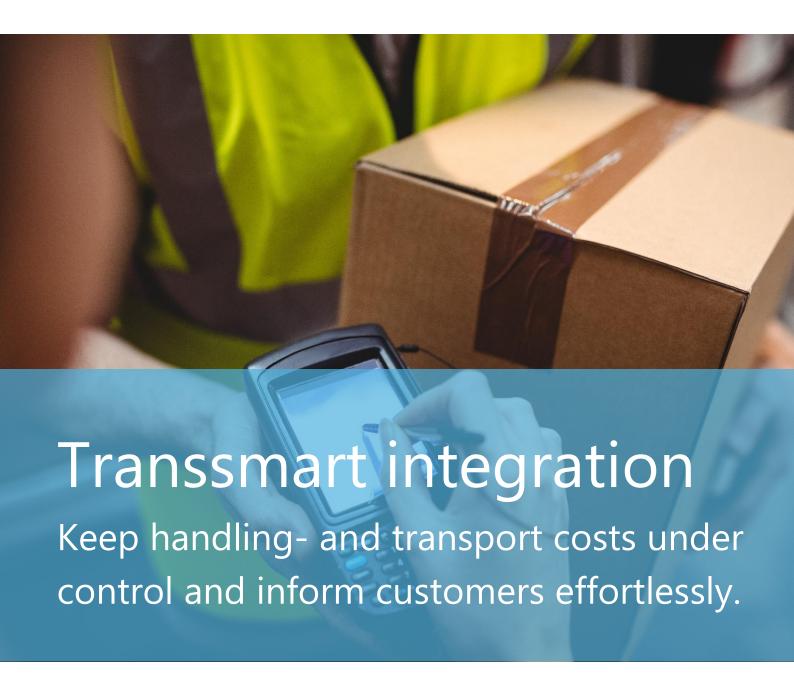
E-commerce is a booming business, enticing logistics service providers to dive into the possibilities of e-fulfillment. But the logistics processes involved require a total different way of working. Is your company ready for this transition? And what about the "fear" of change? It requires a change in your business processes to honor the demands of different (smaller) customers. Think of paperless communication, but also the increasing demands in terms of delivery options and customer service.

Prevent handling and transport costs from rising and keep your customers informed and satisfied. Because together with Transsmart, our partner for innovative shipping software, we make it easy for you and your customers. Simply by using the shipping software to make your entire logistic process from purchase to delivery more efficient, more transparent, more flexible and cheaper. With that the forwarding- and transportation process becomes faster, better and price-wise as favorable as possible.

Get insight into the cheapest and/or fastest delivery option

Once the orders have been picked and packaged, the corresponding shipments can be automatically booked with the carrier of choice. Based on the data in the system, the available carriers and the applicable rates are requested via Transsmart. If you work with multiple carriers, Transsmart will choose the best option based on your criteria.

Opt for a service that fits your organization

Select a carrier and service level that suits your needs. Simply enter a from/to location with a date and Transsmart will show you a list of possible carriers and their service levels. Once you have made a choice, the file is updated with the selected carrier and the corresponding service level.

Tracking numbers, labels and tags available in Elevate-IT

After a carrier is chosen, the Transsmart system sends a tracking number, tracking URL, shipping label and a rate back in return. This data is directly captured on the relevant order within the software. The shipping labels can be printed directly from Elevate-IT's software, as well as other documentation, such as a CMR and delivery note.

Always insight into the latest status

For your customers, it is crucial that orders are delivered complete and on time. Thanks to the integration with Transsmart, you have tools available to inform your customers at all time where their shipment is and if everything goes according to the agreed schedule. Request status updates of transportation orders and the integration makes sure it is processed directly in the software. Your customers receive information about the status of the transport by email and can follow the status via a tracking & tracing link at any time.

Responding to changing requirements becomes a piece of cake

The expectations of the customers of your customers are increasing. The corresponding requirements, however, are directly forwarded to your organization. Forcing you to opt for a software solution that offers the flexibility to easily support these new workflows. The connection with Transsmart has therefore been drawn up very flexible that it can be used with virtually all process flows and documents. Whether you use a receipt, a forwarding-, shipment- or export document.

Put a smile on your customers' face

Easily increase the appreciation of your customers and at the same time reduce costs with a streamlined and automated communication flow. For example, send a confirmation email after purchase, including track & trace link. Or inform your customers about any deviations upon delivery. The information provided by the Transsmart system enables you to create additional contact moments during different phases. A simple but effective way to increase customer satisfaction. Do unforeseen problems arise during transport? Thanks to up-to-date information, you can immediately act on this and proactively inform your customers about this.

The advantages at a glance:

- Webshop checkout: All delivery and pick-up options insightful.
- Order picking: Determine the best, fastest or cheapest shipping method (automatically) from your WMS.
- Order processing: Automate the entire shipping process, including transport booking and label print.
- Shipment: Keep your customers informed of the status of shipments with track & trace..

Who are we?
We are people with a passion for IT! Elevate-IT was founded by driven consultants with years of experience. As specialists, we know the tricks of the industry and above all, we enjoy what we do! Our team consists of enthusiastic consultants with a healthy dose of ambition. Elevate-IT means innovation, growth, and the future!

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