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Quality Management
Avoid confusion and save time with intelligent quality controls.

It goes without saying that quality control is an important part of the activities in your warehouse. And with the increasing quality requirements of government and consumers, this will only increase. You must be able to check the quality and being able to share the traveled route at a detailed level. This requires a precise process, in which the chance of products that slip past the control is reduced to a minimum. But how can you support these processes without losing your margin on the associated labor-intensive checks?

Perform quality checks at any time in the logistics process with the Quality Management module: on receipt, during storage or before items are shipped. The results of the quality control are captured in your software, for example via tablet, telephone or scanner. Once entered, all data is clear to everyone – and if desired – also for the owner of the goods.

Stay on top of your quality without additional paperwork

Chances are that as soon as the goods arrive you check whether there are no damages. But some products require an additional quality control. By linking wireless terminals or tablets to the WMS system, you can check the quality at all times in the logistics process. For example, the color of the product, stage of ripeness, level of acidy, the functional operation of articles or any damage to a product or packaging. You decide which characteristics you want to check. The results are automatically linked to the relevant goods, items or batches in the WMS. This way you have registered everything neatly in your administration and accessible.

Weighing: measurement is the key to knowledge

Do you work with weight articles? Then one of the most important characteristics you have to check is, of course, the weight. After all, a deviation can be an indicator of quality. This is why our WMS has an interface with your scale: the weights are automatically specified with the relevant party/batch or item. Making it possible to provide data on scanners or touch screens and direct registration in the WMS system.

Monitor the quality with temperature control

What is the temperature in the truck on arrival? Or in which location was a specific pallet stored? As a logistics service provider specialized in cold storage, monitoring the temperature is probably high on your to-do list. Does it turns out that there was a deviation in temperature, then you know exactly which pallets have been stored in that specific cold store. In addition, it becomes a piece of cake to record the values of a sample and to trace which route goods have taken in your warehouse.

Simplify the process with status templates

Prevent employees from using a self-created procedure for quality checks and determine in advance with a status template the associated workflow. Making it crystal clear for everyone which steps must be carried out. Do your customers require a subsequent measurement? With a simple addition to the status template, nothing is forgotten.

Keep your cool and meet the requirements for organic products

There is increasing attention when it comes to organic products. But with that, supervision also increases to ensure that the products that are labeled as organic are actually organic. That is why every company that produces, processes, packages, imports, trades or stores these products must meet certain criteria. For example, organic products must be stored in such a way that mixing or exchange with other products is excluded. In addition, products must always be traceable, for example, based on batch number or expiration date. Luckily, our software enables you to capture the necessary characteristics at various levels. From the master data, such as the article, expiration date and the description. But also the way in which you have to carry out the procedures. Think of measuring the temperature or the acidity level. Capture these data without any fuzz.

Accelerate the process with HTML5 Scanning

Do you have to perform quality checks on several points? Then Elevate-IT's HTML5 scanning can significantly speed up the process. Because in addition to a regular scanning solution via a Telnet connection, Elevate-IT offers the possibility to make the necessary steps immediately available from a web browser. This allows you to use this technique on scanners, tablets, and smartphones. The drop-down menus and choice options offer more convenience and quick handling. You can also take photos with your phone or tablet and upload them directly in Dynamics.

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Make it easy to register internal and external complaints

Where work is done, mistakes will happen. In order to keep the relationship with your (internal) customer good and open for the future, a quick and correct handling of complaints is essential. Our module Incident registration can be the solution to your problem. Making it very easy to record the incident, including the parties involved – from contact person, customer and supplier to transporter. Discover potential trend lines. Analyze the progress of reports with the help of Power BI and give yourself the opportunity to implement structural improvements thanks to newly acquired insights

All information insightful for you and your customer

Save time and increase your information provision towards your customers at the same time. Because with Elevate-IT's web portal, your customers have 24/7 access to all the information that you choose to share. They do not have to call for questions, but they see real-time data online. Any damage-, measurements- and inspection reports are immediately visible to you and your customer. Does your customer prefer to receive an update by e-mail? No problem. Because with our software you can send notifications automatically, with the photo as an attachment. Do you want to automate the process one step further? Communicate measurements directly with the system of your customers via data integration. This prevents discussion with hindsight.

The advantages at a glance

- Easily meet quality requirements
- Perform checks on each desired characteristic
- Easily trace the traveled route of goods
- Accelerate the process with HTML5 scanning
- Facilitate quality checks with status templates
- Increase customer satisfaction and reduce your workload at the same time

Who are we?

We are people with a passion for IT! Elevate-IT was founded by driven consultants with years of experience. As specialists, we know the tricks of the industry and above all, we enjoy what we do! Our team consists of enthusiastic consultants with a healthy dose of ambition. Elevate-IT means innovation, growth, and the future!

Elevate-IT

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